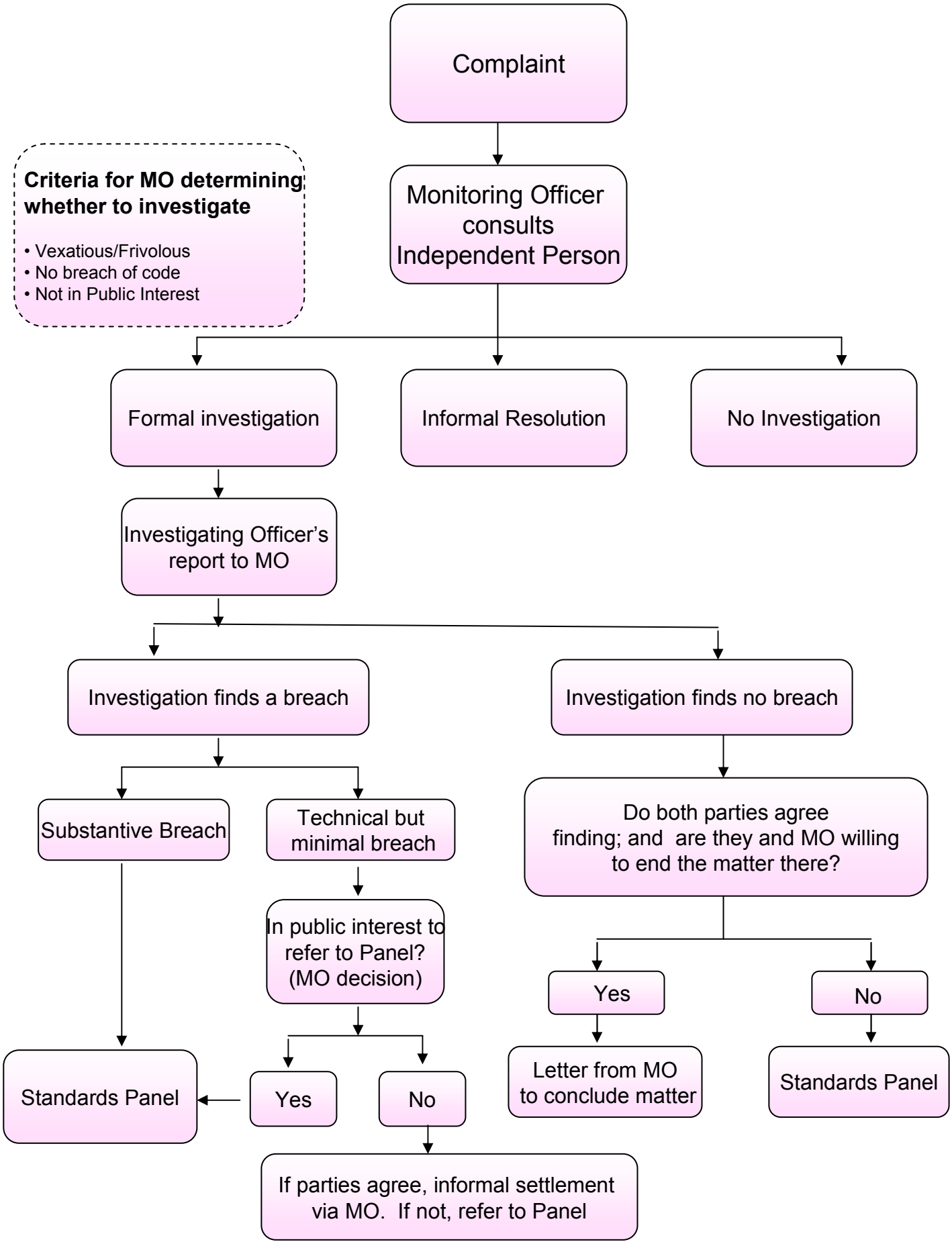
Complaint
Criteria for MO determining whether to investigate
• Vexatious/Frivolous
• No breach of code
• Not in Public Interest
Monitoring Officer consults Independent Person
Formal investigation
Informal Resolution
No Investigation
Investigating Officer's report to MO
Investigation finds a breach
Investigation finds no breach
Substantive Breach
Technical but minimal breach
Do both parties agree finding; and are they and MO willing to end the matter there?
In public interest to refer to Panel? (MO decision)
Yes
No
Yes
No
Standards Panel
Letter from MO to conclude matter
Standards Panel
If parties agree, informal settlement via MO. If not, refer to Panel